

Disaster Chaplain Association (DCA) When Hope is Needed



For Emergency Managers in Times of Crisis:

An Online Directory of Organizations
that provide Spiritual Care or Chaplaincy

Updated
May, 2020

What is and Why is Emotional and Spiritual Care Needed in Disasters

Disaster significantly disrupts people's emotional and spiritual functioning of their lives. Emotional and Spiritual Care (ESC) supports resiliency and contributes to holistic healing in the emotional, cognitive, physical, and spiritual areas of those impacted by a disaster. Along with those directly impacted, ESC is also provided to first responders, mental health professionals, and other response agencies as a critical part of comprehensive care to those impacted by disaster, and has been intentionally integrated into many response and recovery plans.

ESC is part of the broader crisis intervention system, and is applied throughout the disaster providing: (from NVOAD)

- Stabilization
- Reduction and Management of Symptoms
- Promoting Resiliency and Coping
- Encourage Adaptive Functioning
- Support Referrals, when needed

Core components of Disaster Spiritual Care include:

- Providing for the needs of all individuals, families, and communities
- Interaction with all individuals in a way that affirms their dignity and intrinsic value
- Showing respect for all expressions of belief and/or religion
- Respect for each person's culture, language, and background
- Seeking to understand an individual's own spirituality as the avenue for healing, rather than the caregiver's faith, religious tradition, or practices
- A commitment to collaboration with all disaster spiritual care providers, local and deployed
- Utilizing appropriate trained, credentialed, and identified ESC providers

A goal of NEDCA is to integrate many of the best practices that already exist and bring greater interoperability, collaboration, and consistency with the service delivery of disaster spiritual care. By partnering with government agencies, first responders, and other response agencies, our goal is to better mitigate, prepare, respond and recover from the impact by meeting the holistic needs of those impacted by disaster.

The goal of this booklet is simply to provide Emergency Managers a list of available spiritual care providers. If help is needed in determining which organization will provide Please contact:

Chris Farrand 987 509-5665.... Salvation Army

Jim Tilbe..... 774 696-4587.....Mass Corps of Fire Chaplains

Fred Meade..... 508 566-4590.....MAVOAD

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American Red Cross

Agency Name	American Red Cross
Today's Date	Oct 19, 2018
Primary Contact	Peter Preble
Contact email	rev.peter.preble@gmail.com
Contact phone	508-864-8095
Term of office	na
Agency website	www.redcross.org
State VOAD member?	Yes
State:	Massachusetts
Languages spoken other than English	none
Mission Regarding Chaplaincy	To serve those who are adversely affected by disasters including home fires
Geographic area of response (local, state, regional, national and where)	MA
Capacity	7
Credentialing guidelines	ARC trains and vets all volunteers
Recertification Standards	none
Deployment model	ICS asked red cross to deploy
Do you deploy internationally?	yes
Does your agency cover the costs of deployment?	Yes
How do you monitor your staff for appropriate spiritual care?	several layers of leadership
Do you adhere to the NVOAD Points of Consensus?	Yes
Does your agency provide additional disaster resources/assistance?- Sheltering	yes
Does your agency provide additional disaster	yes

resources/assistance?-Case Management

Does your agency provide additional disaster resources/assistance?-Donations Management no

Does your agency provide additional disaster resources/assistance?-Clothing no

Does your agency provide additional disaster resources/assistance?-Volunteers yes

Does your agency provide additional disaster resources/assistance?-Clean-up/Debris Removal no

Does your agency provide additional disaster resources/assistance?-Feeding yes

Does your agency provide additional disaster resources/assistance?-Other: no

Do you provide your care to your chaplains after deployment? If so, how Follow up after deployment

Are there specific subjects you would like to learn more about? (as we prepare for a NEDCA Summit) not at this time

MACUCC (United Church of Christ) DRRT

Agency Name	MA United Church of Christ Disaster Resource and Response Team
Primary Contact	Fred Meade
Today's Date	6/2/1017
Primary Contact email	fredmeade@aol.com
Primary Contact phone	508 566 4590
Secondary Contact	Jim Tilbe
Secondary Contact email	jtilbe@comcast.net
Secondary Contact phone	774 696-4587
Term of office	
Agency website	
State VOAD member?	Yes
State:	Massachusetts
Languages spoken other than English	none
Mission Regarding Chaplaincy	We provide trained chaplains to disaster spiritual care
Geographic area of response (local, state, regional, national and where)	MA
Capacity	8
Credentialing guidelines	ICS 100b, IS 505, NDIN Certification
Recertification Standards	training 2x a year
Deployment model	We are deployed through the Conference office in Framingham
Do you deploy internationally?	no
Does your agency cover the costs of deployment?	No
How do you monitor your staff for appropriate spiritual care?	regular debriefing by lead Chaplain and if necessary contact with our Conference ministers
Do you adhere to the NVOAD Points of Consensus?	Yes
Does your agency provide additional disaster resources/assistance?- Sheltering	no
Does your agency provide additional disaster	no

resources/assistance?-Case Management

Does your agency provide additional disaster resources/assistance?-Donations Management no

Does your agency provide additional disaster resources/assistance?-Clothing no

Does your agency provide additional disaster resources/assistance?-Volunteers no

Does your agency provide additional disaster resources/assistance?-Clean-up/Debris Removal no

Does your agency provide additional disaster resources/assistance?-Feeding no

Does your agency provide additional disaster resources/assistance?-Other: no

Do you provide your care to your chaplains after deployment? If so, how follow up calls by the leads as well as monthly meetings of the Disaster Response Team

Are there specific subjects you would like to learn more about? (as we prepare for a NEDCA Summit) Dealing with home life right after deployment.

Massachusetts Corps of Fire Chaplains

Primary Contact	James Tilbe
Agency Name	Massachusetts Corps of Fire Chaplains
Today's Date	June 5, 2017
Primary Contact email	jtilbe@comcast.net
Primary Contact phone	(774) 696-4587
Secondary Contact	Bruce Arbour
Secondary Contact email	afdchaplain@gmail.com
Secondary Contact phone	(413) 883-3051
Term of office	
Agency website	www.massfirechaplains.com
State VOAD member?	No
State:	Massachusetts
Languages spoken other than English	
Mission Regarding Chaplaincy	<ol style="list-style-type: none"> 1. Supporting the fire service in Massachusetts. 2. Supporting those affected by fires and other tragic events.
Geographic area of response (local, state, regional, national and where)	Generally limited to Massachusetts, but we have responded to incidents in other states such as New York following September 11th and the Station Night Club Fire in Rhode Island.
Capacity	80
Credentialing guidelines	Appointment as a chaplain by a fire department, letter of recommendation by ecclesiastical organization, introductory course for fire chaplains and introductory course in CISM
Recertification Standards	We offer continuing education four times each year.
Deployment model	Mostly by local fire departments. Also by the Massachusetts Department of Fire Services or CISM teams.
Do you deploy internationally?	We have not done so.
Does your agency cover the costs of deployment?	Yes
How do you monitor your staff for appropriate spiritual care?	Training and debriefing.
Do you adhere to the NVOAD Points of Consensus?	Yes
Does your agency provide additional disaster resources/assistance?- Sheltering	no

Does your agency provide additional disaster resources/assistance?-Case Management no

Does your agency provide additional disaster resources/assistance?-Donations Management no

Does your agency provide additional disaster resources/assistance?-Clothing no

Does your agency provide additional disaster resources/assistance?-Volunteers no

Does your agency provide additional disaster resources/assistance?-Clean-up/Debris Removal no

Does your agency provide additional disaster resources/assistance?-Feeding no

Does your agency provide additional disaster resources/assistance?-Other: no

Do you provide your care to your chaplains after deployment? If so, how Yes, debriefing is expected for all chaplains.

Are there specific subjects you would like to learn more about? (as we prepare for a NEDCA Summit)

The Salvation Army

Agency Name	The Salvation Army
Primary Contact	Chris Farrand
Today's Date	6/2/17
Primary Contact email	chris.farrand@use.salvationarmy.org
Primary Contact phone	(987) 509-5665
Secondary Contact	William Plummer
Secondary Contact email	william.plummer@use.salvationarmy.org
Secondary Contact phone	
Term of office	N/A
Agency website	massachusetts.salvationarmy.org/MA/EDS
State VOAD member?	Yes
State:	Massachusetts
Languages spoken other than English	
Mission Regarding Chaplaincy	To provide appropriate and requested emotional and spiritual care to those impacted by disasters in all phases of response.
Geographic area of response (local, state, regional, national and where)	Primary contact above oversees MA area, with comparable resources in all other states throughout country, including additional N.E. support at regional HQ
Capacity	20
Credentialing guidelines	Basic Disaster and FEMA courses, Advanced ESC courses, disaster/pastor experience
Recertification Standards	If not active then require training every 3 years
Deployment model	Deployed
Do you deploy internationally?	Yes
Does your agency cover the costs of deployment?	Yes
How do you monitor your staff for appropriate spiritual care?	Proper training, vetting, individual selection for deployment by MA leadership, direct follow up if any concerns arise
Do you adhere to the NVOAD Points of Consensus?	Yes
Does your agency provide additional disaster resources/assistance?- Sheltering	yes

Does your agency provide additional disaster resources/assistance?-Case Management	yes
Does your agency provide additional disaster resources/assistance?-Donations Management	yes
Does your agency provide additional disaster resources/assistance?-Clothing	yes
Does your agency provide additional disaster resources/assistance?-Volunteers	yes
Does your agency provide additional disaster resources/assistance?-Clean-up/Debris Removal	yes
Does your agency provide additional disaster resources/assistance?-Feeding	yes
Does your agency provide additional disaster resources/assistance?	yes, Vouchers
Do you provide your care to your chaplains after deployment? If so, how	Yes, it is required to meet with appropriate trained staff to debrief; multiple meetings over a time period, if additional care needed then referred to appropriate professionals.
Are there specific subjects you would like to learn more about? (as we prepare for a NEDCA Summit)	

Tzu Chi

Primary Contact	Yang Lee
Agency Name	Tzu Chi Foundation
Today's Date	May 10, 2018
Primary Contact email	yang_lee@tzuchi.us
Primary Contact phone	347-415-2614
Secondary Contact	
Secondary Contact email	yang.lee28@gmail.com
Secondary Contact phone	718-888-0866
Term of office	
Agency website	www.tzuchi.us
State VOAD member?	Yes
State:	Massachusetts
Languages spoken other than English	mandarin and various Chinese dialogue.
Mission Regarding Chaplaincy	to provide material and emotional care on site and long term recovery.
Geographic area of response (local, state, regional, national and where)	US Nationwide and international (if needed)
Capacity	
Credentialing guidelines	
Recertification Standards	
Deployment model	
Do you deploy internationally?	Yes
Does your agency cover the costs of deployment?	Yes
How do you monitor your staff for appropriate spiritual care?	
Do you adhere to the NVOAD Points of Consensus?	Yes

Does your agency provide additional disaster resources assistance?-Sheltering Yes

Does your agency provide additional disaster resources assistance?-Case Management Yes

Does your agency provide additional disaster resources assistance?-Donations Management No

Does your agency provide additional disaster resources assistance?-Clothing Yes

Does your agency provide additional disaster resources assistance?-Volunteers Yes

Does your agency provide additional disaster resources assistance?-Clean-up/Debris Removal Yes

Does your agency provide additional disaster resources assistance?-Feeding Yes

Does your agency provide additional disaster resources/assistance?-Other: No

Do you provide your care to your chaplains after deployment? If so, how

Seventh-day Adventist

Primary Contact	John K Amoah
Agency Name	SNEC Seventh-day Adventist
Today's Date	May 12, 2018
Primary Contact email	jamoah@sneconline.org
Primary Contact phone	978-365-4551
Secondary Contact	
Secondary Contact email	
Secondary Contact phone	978-365-4551
Term of office	4 Years
Agency website	www.sneconline.org
State VOAD member?	Yes
State:	Massachusetts
Languages spoken other than English	
Mission Regarding Chaplaincy	To bring relief to humanity
Geographic area of response (local, state, regional, national and where)	Connecticut, Rhode Island, Massachusetts
Capacity	
Credentialing guidelines	
Recertification Standards	
Deployment model	
Do you deploy internationally?	
Does your agency cover the costs of deployment?	No
How do you monitor your staff for appropriate spiritual care?	
Do you adhere to the NVOAD Points of Consensus?	Yes
Does your agency provide additional disaster	yes

**resources/assistance?-
Sheltering**

**Does your agency
provide additional
disaster** no

**resources/assistance?-
Case Management**

**Does your agency
provide additional
disaster** no

**resources/assistance?-
Donations Management**

**Does your agency
provide additional
disaster** no

**resources/assistance?-
Clothing**

**Does your agency
provide additional
disaster** no

**resources/assistance?-
Volunteers**

**Does your agency
provide additional
disaster** no

**resources/assistance?-
Clean-up/Debris
Removal**

**Does your agency
provide additional
disaster** no

**resources/assistance?-
Feeding**

**Does your agency
provide additional
disaster**
**resources/assistance?-
Other: no**

New England International Chaplaincy

Primary Contact	Maria Elsie Sanchez
Agency Name	New England International Chaplaincy
Today's Date	10/16/18
Primary Contact email	me.sanchez.torres@gmail.com
Primary Contact phone	413-886-9513
Secondary Contact	413-886-9513 Ronny Sanchez
Secondary Contact email	minodresnuevos@gmail.com
Secondary Contact phone	413-386-4111
Term of office	10 yrs
Agency website	
State VOAD member?	Yes
State:	Massachusetts
Languages spoken other than English	Spanish
Mission Regarding Chaplaincy	Serve the community in a holistic approach by addressing souls, spirit and body.
Geographic area of response (local, state, regional, national and where)	Region 1- Springfield, Holyoke, Chicopee, East Longmeadow
Capacity	50
Credentialing guidelines	Master in Christian Counseling- 36 Hrs. Lecture Chaplaincy 100 hrs. Practice
Recertification Standards	We are trained monthly.
Deployment model	MRC, or by any other agency.
Do you deploy internationally?	Yes,
Does your agency cover the costs of deployment?	Yes
How do you monitor your staff for appropriate spiritual care?	We do monthly meetings in which we train, and talk. Our Board of directors meet every month.
Do you adhere to the NVOAD Points of Consensus?	Yes
Does your agency provide additional disaster	no

**resources/assistance?-
Sheltering**

Does your agency provide additional disaster resources/assistance?-Case Management no

Does your agency provide additional disaster resources/assistance?-Donations Management no

Does your agency provide additional disaster resources/assistance?-Clothing yes

Does your agency provide additional disaster resources/assistance?-Volunteers yes

Does your agency provide additional disaster resources/assistance?-Clean-up/Debris Removal yes

Does your agency provide additional disaster resources/assistance?-Feeding no

Does your agency provide additional disaster resources/assistance?-Other: Interpretation, translation yes, Interpretation, translation

Do you provide your care to your chaplains after deployment? If so, how We contact; phone, text. When chaplains come back they share their report and we meet spiritual need; then we provide whatever support is needed.

Are there specific subjects you would like to learn more about? (as we prepare for a NEDCA Summit) A topic we will address in October is Suicide, I think TBI, and PTSD would be great. 1 contact: 413-886-9513 2nd contact 413-386-4111

Agency Name New England Conference of The United Methodist Church

Primary Contact Barbara Burnside

Today's Date 3/28/2020

Primary Contact email: baburnside@neumc.org

Primary Contact phone 203-470-1539

Secondary Contact

Secondary Contact email

Secondary Contact phone

Term of office employee

Agency website <http://www.neumc.org>

State VOAD member? Yes

State: Other

Languages spoken other than English None by primary contact; others in the group may have additional languages, such as Spanish language fluency

Mission Regarding Chaplaincy: We have a few trained in chaplaincy, but more trained in Disaster Spiritual Care by UMCOR and some with Red Cross Psychological First Aid training, including the primary contact. UMCOR trained Ministry of Caring members provide practical, proactive support to the most vulnerable survivors of chronic or momentary emergencies stemming from natural or civil disasters and believe that all people have God-given dignity and worth. We vow to honor cultural differences and provide aid without regard to race, religion, politics, gender or sexual orientation and we adhere to the National VOAD Points of Consensus for Disaster Spiritual Care. (Number of trained by the conference chaplains is less than a handful, not counting anyone who serves as a police or hospital chaplain, which is unknown. Our number of chaplains below counts the people cited here.) Geographic area of response (local, state, regional, national and where) Conference is a regional office connecting about 600 churches in the 6 states of New England, including Maine.

Capacity 20

Credentialing guidelines Specific chaplaincy training, UMCOR Ministry of Caring or Psychological First Aid training provided by Red Cross.

Recertification Standards We encourage continuing education

Deployment model Activation by Disaster Response Coordinator or the Director of Connectional Ministries

Do you deploy internationally? No

Does your agency cover the costs of deployment? No

How do you monitor your staff for appropriate spiritual care? We check-in with site staff where deployed to evaluate services provided.

Do you adhere to the NVOAD Points of Consensus? Yes

Does your agency provide additional disaster resources/assistance?-Sheltering yes

Does your agency provide additional disaster resources/assistance?-Case Management yes

Does your agency provide additional disaster resources/assistance?-Donations Management no

Does your agency provide additional disaster resources/assistance?-Clothing no

Does your agency provide additional disaster resources/assistance?-Volunteers yes

Does your agency provide additional disaster resources/assistance?-Clean-up/Debris Removal yes

Does your agency provide additional disaster resources/assistance?-Feeding no

Does your agency provide additional disaster resources/assistance?-Other:Rebuild yes, Rebuild

Do you provide your care to your chaplains after deployment? If so, how We provide encouragement, resources and techniques for self-care

Agency Name	Child Life Disaster Relief
Primary Contact	Alyssa Cooperider
Today's Date	5/15/2020
Primary Contact email	alyssa.cooperider@cldisasterrelief.org
Primary Contact phone	603-218-9622
Secondary Contact	
Secondary Contact email	
Secondary Contact phone	
Term of office	
Agency website	
State VOAD member?	No
State:	Massachusetts
Languages spoken other than English	We have members who speak some Spanish.
Mission Regarding Chaplaincy	To empower and support children and families in crises by integrating child life Through individualized direct services, community outreach, education, and re traumatic events on children and families.
Geographic area of response (local, state, regional, national and where)	Greater Boston area
Capacity	40
Credentialing guidelines	Certified Child Life Specialists who are board certified
Recertification Standards	yes- every 5 years
Deployment model	Via email
Do you deploy internationally?	no
Does your agency cover the costs of deployment?	Yes
How do you monitor your staff for appropriate spiritual care?	
Do you adhere to the NVOAD Points of Consensus?	NA

Does your agency provide additional disaster resources/assistance?- Sheltering	no
Does your agency provide additional disaster resources/assistance?- Case Management	yes
Does your agency provide additional disaster resources/assistance?- Donations Management	no
Does your agency provide additional disaster resources/assistance?- Clothing	no
Does your agency provide additional disaster resources/assistance?- Volunteers	yes
Does your agency provide additional disaster resources/assistance?- Clean-up/Debris Removal	no
Does your agency provide additional disaster resources/assistance?- Feeding	no
Does your agency provide additional disaster resources/assistance?- Other:	no